

## How to find your MAC or Hardware Address

A **MAC or Hardware Address or Physical Address** is a 12-character alphanumeric **sequence: 6 pairs of single digits or letters separated by hyphens. Example MAC / Hardware / Physical Address: 00-ED-0E-A2-02-BE**

### Windows 2000 Operating System:

1. Click on the *Start* menu, and select *Run*.
2. In the Run window, type (in lower case) *cmd*.
3. A DOS window will open that looks like the diagram shown below:
4. In lower case, type the command: `ipconfig /all` Press enter.
5. The DOS window will look like the diagram below:
6. You will likely have two Hardware Addresses, one that will be used for wireless Internet connections. Find the WIRELESS Hardware Address or Physical Address. In the example below, the physical address is: 00-26-54-0E-62-C4
7. Type ***exit*** to quit.

### Windows XP Operating System

1. Click on the *Start* menu, and select *Run*.
2. In the Run window, type (in lower case) *cmd*. See picture below:
3. A DOS window will open that looks like the diagram shown below:
4. In lower case, type the command: `ipconfig /all`  
Press enter.
5. The DOS window will look like the diagram below:
6. You will likely have two Hardware Addresses, one that will be used for wireless Internet connections. Find the WIRELESS Hardware Address or Physical Address. In the example below, the physical address is: 00-0E-35-ED-39-61
7. Type ***exit*** to quit.

## Windows Vista Operating System

(Sorry, no images available, however pictures should be very similar to XP & W2K)

### 1. Start Menu (Vista)

Click on the **Windows Logo**, and place your cursor in the box labeled "**Start Search**". Type **cmd**. In the search results, locate "**cmd.exe**", right click it, and select "**Run as administrator**".

### 2. Run CMD

A small window, titled **Run**, will open. Type in **CMD**, then click OK or press **Enter**

### 3. IPCONFIG /ALL

A black window will appear. Type in **IPCONFIG /ALL** and press **Enter**.

### 4. Locate Ethernet Wireless Physical Address

A. Scroll to the top of the CMD window and locate your "**Ethernet Adapter Local Area Connection**". *Note: Many computers may have both Wireless and Ethernet.*

B. Under *Wireless Network Connection*, find and write down the **12-character** alphanumeric code (your physical address). Please copy down this number exactly. This information will be used to provide you access to the Duke Computer Network.

### 5. Register your laptop with the Duke Network

To register your laptop click the back button, type your hardware address in the text box and click submit.

**If you need help, please visit your local helpdesk for further assistance.**